

GE

Grid Solutions

EPM 9900 End-of-Supply Notice

Issued: 5th April 2017 (Excerpt from consolidated notice of that date)

Revision Date: 7th July 2021

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On 5th April 2017, GE announced the discontinuation the sale of the **EPM 9900 meter** and recommended EPM9900P as an alternative.

On 7th July 2021, GE updated the notice format.

Visit our website at <http://www.gegridsolutions.com/multilin/selector/> for more information about alternative products.

Support

After the published discontinuation date, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for advice and assistance via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>